



April 08, 2022

Hon. Peter Bethlenfalvy  
Minister of Finance  
Frost Building South 7th Floor  
7 Queen's Park Cres.  
Toronto, ON  
M7A 1Y7

Dear Minister Bethlenfalvy,

We are writing to you today on behalf of the Coalition of Health Professions in Auto Insurance (the "Coalition"). We want to thank you and your government for your leadership and tireless efforts during this unprecedented time in our province's history. As the province looks to further strengthen Ontario's auto insurance system, we feel it is vital to share several areas of existing and emerging concern that are having a troubling impact on consumers and claimants.

The Coalition was formed in 1990 and represents eight regulated health professional associations\*, which, in turn, represent over 40,000 regulated, front line health professionals involved in the assessment and treatment of Ontarians injured in motor vehicle accidents (MVAs).

As representatives of health care professionals who provide direct care for injured claimants, the Coalition has an important and unique multidisciplinary perspective on the needs of claimants and consumers in this system. We have been honoured to represent our member associations and share our perspectives with the Financial Services Regulatory Authority of Ontario (FSRA) presently, its predecessor, the Financial Services Commission of Ontario (FSCO), and the Ontario Ministry of Health, over the past decades.

We believe it is a critical time to connect with you on current barriers that are impeding the ability of Ontarians within this system to access the timely and comprehensive health care they deserve.

The issues and solutions we would like to discuss with you relate to the following:

- the need to safeguard access to timely and robust medical rehabilitation accident benefits, at a time when the COVID pandemic is overburdening Ontario's health system
- the government's long-standing commitment to restore the \$2 million benefit for catastrophically injured patients
- the need for expanded coverage for non-catastrophically injured patients
- the long-standing backlogs at the License Appeals Tribunal and the Market Conduct Branch
- optimizing stakeholder engagement in principle-based regulation of the auto insurance sector

As such, we would like to request a meeting with you and your team at your earliest convenience to discuss the above. The purpose of the meeting would be to discuss how to improve the auto insurance product and ensure a sustainable and viable auto insurance system.

We look forward to hearing from you and thank you for considering this request. Please do not hesitate to connect with us, should you have any questions or require additional information.

Sincerely,

Dr. Moez Rajwani and Ms. Dorianne Sauvé, Coalition Co-Chairs

\*Coalition Member Associations:

The Coalition is comprised of the following eight member associations, which unanimously endorse this letter:

Ontario Association of Social Workers (OASW)  
Ontario Association of Speech-Language Pathologists and Audiologists (OSLA)  
Ontario Chiropractic Association (OCA)  
Ontario Dental Association (ODA)  
Ontario Physiotherapy Association (OPA)  
Ontario Psychological Association (OPA)  
Ontario Society of Occupational Therapists (OSOT)  
Registered Massage Therapist's Association of Ontario (RMTAO)